

DEAR CUSTOMER
PLEASE READ BOTH SIDES OF THIS DOCUMENT.
WEAR YOUR SEAT BELTS FOR SAFETY. NEVER USE RHS REAR DOOR
FOR ENTRY / EXIT.

Mail at: taxi@celcabs.com
OR 0712- 60 60 909



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Proprietary Document

LOCATIONS WITH 7 DIGIT PHONE NOS SHOULD CALL (STD) 60 60 909

ON-CALL TAXI WITH GPS TRACKING - 24/7/365 DAYS - TARIFF IN NAGPUR WITH EFFECT FROM 01-JUN-2011.

AVAILABLE IN BANGALORE-MYSORE-HYDERABAD-PUNE-NAGPUR-MANGALORE-UDUPI-MANIPAL-TRIVANDRUM-ATTINGAL-COCHIN.

LOCAL CITY [PICKUP – DROP] (BILLING STARTS FRM CUST PICKUP) (TRAVEL/WAITING TIME EXCEEDING 2HRS TRIP WILL CONVERT TO 4/40KMS PKG)

Types of Vehicles (CLASS)	PACKAGE TYPE	Minimum Rate/1HR	PRICE FOR EXTRA KMS & WAITING		BETWEEN 22:00 hrs TO 06:00 hrs
			Additional Charge per km	Waiting charge for 1 hr (First 20 Mins free built in S/W)	Night Charges
Indica Non AC	N1	Rs. 200/- (10kms)	Rs. 13/-	Rs. 75/-	25% Extra
Indica AC	N2	Rs. 200/- (8kms)	Rs. 14/-	Rs. 85/-	25% Extra
*Indigo / Maruti Eco AC	N3	Rs. 200/- (8kms)	Rs. 15/-	Rs. 100/-	25% Extra
INNOVA / MARUTI SX4 A/C	CH	4HRS/40 KMS PKG	Rs. 16/-	Rs. 125/-	NO EXTRA

AIRPORT PICKUP OR DROP PKG 4HR/40KMS PRICE & LOCAL CITY HOURLY PACKAGE PRICE

Types of Vehicles (CLASS)	4hr / 40kms		6 hr / 60 Kms		8 hr / 80 Kms		10 hr / 120 Kms		ADDL KMS	HRS OF USAGE
	Package	Rs.	Package	Rs.	Package	Rs.	Package	Rs.		
Indica Non AC	C1	450	C2	675	C3	900	CK	1150	Rs.13/ Km	Rs.75/ hr.
Indica AC	C4	550	C5	775	C6	1000	CL	1250	Rs.14/ Km	Rs.85/ hr.
*Indigo/Maruti Eco AC	C7	650	C8	925	C9	1200	CM	1500	Rs.15/ Km	Rs.100/ hr.
INNOVA/ MARUTI SX4 A/C	CH	800	CI	1200	CJ	1500	CN	1800	Rs.16/ Km	Rs.125/ hr.

Passenger seating capacity not to exceed regulations as mentioned below.

INDICA & INDIGO CLASS: 1 DRV + 4 PASSENGERS	INNOVA/TAVERA/RHINO CLASS – 1 DRIVER + 6 SEATER OR 1 DRIVER + 7 SEATER (CHECK SEATING WHILE BKG)
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WHILE CELCABS OR ITS ASSOCIATES WILL MAKE EVERY EFFORT IN MAINTAINING TIME SCHEDULE REQUIRED BY THE GUESTS, THERE IS EVERY POSSIBILITY OF DELAY OR DEFAULT IN REACHING THE PICKUP OR DROP POINTS OR DESTINATIONS, DUE TO CIRCUMSTANCES BEYOND ITS CONTROL. IN SUCH SITUATIONS, CELCABS OR ITS ASSOCIATES SHALL NOT BE LIABLE FOR ANY CONSEQUENCES INCLUDING ANY DIRECT, INDIRECT OR INCIDENTAL OR CONSEQUENTIAL LOSSES OR DAMAGES ARISING OUT OF SUCH DELAY OR DEFAULT.

FOR Feedback in NAG call: 6060909/+919657714506/505. – Customer Relations (CR) or e-mail: feedback@celcabs.com Visit our Website: www.celcabs.com

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LONG DISTANCE - MINIMUM BILLING @ 250 KMS PER DAY.			TERMS & CONDITIONS FOR LONG DISTANCE PACKAGE VEHICLES SHALL BE BOOKED & DELIVERED AS PER AVAILABILITY.
Vehicle Types	Package Type	Charge per km	
Indica Non AC	L1	Rs.7.00/- per km	(1) The Guests should pay all Toll, Inter-City & Inter-State Taxes, other levies, Luggage charges & Driver Bhatta (if any), etc as applicable. (2) This can be entered in BILLING SYSTEM by Driver before printing final bill for settlement of Trip amount (if required). GUESTS ADVISED TO AVOID NIGHT DRIVING FOR SAFETY. (3) *Advance payment for 250 kms should be paid to Driver for Fuel expenses & all other payments. Parking OR ANY OTHER charges along with balance trip amount should be strictly settled in CASH immediately after completion of the Trip.
Indica AC	L2	Rs. 7.50/- per km	
INDIGO CLASS AC	L3	Rs. 8.00/- per km	
INNOVA A/C	L4	Rs. 12.00/- per km	
[DAY MEANING = DAY DRIVING 06:00 a.m. to 10:00 pm only]. INDICA CLASS A/C & NON A/C - DRIV			
BATHA @ Rs.150/- day, Night driving extra Rs.150/-.			
INDIGO CLASS – DAY @ 175/-, NIGHT DRIVING EXTRA 175/-.			

CELCABS USERS PLEASE NOTE:

- GUESTS ARE REQUESTED TO BOOK THE TAXI THROUGH OUR CALL CENTER FOR THEIR OWN SAFETY.
- CHECK WITH CALL CENTRE FOR CITY LIMITS. (IF TRIPS EXCEEDS 10th KM MILESTONE FROM CITY CENTRE, SUCH TRIPS ARE OUTSTATION/PKG).
- INDICA CLASS INCLUDES WAGONR/SANTRO/M800/ALTO, ETC. INDIGO CLASS ECO/ACCENT/TAVERA/IKON/SONALIKA-Rhino/DESIRE/SWIFT (Veh type depends on availability).
- CelCabs Communication & Billing System (if fixed) calculates both Fare & Waiting Time & Night Charges as applicable.
- If Pickup or Drop is from outside the city limits, charged @ 25% Extra on the final bill amount. (from 10th Km Milestone FROM CITY CENTRE).
- Once a trip starts for a specific type of service (pickup-drop, A/c, non-A/c or package), no changes shall be accepted during the course of the trip. In such situations, the ongoing trip has to be terminated & settled before the new service/package is initiated.
- All Payments should be strictly settled in CASH immediately after completion of Trip & collect receipt for the amount paid to the driver - COMPULSORY.
- Cancellation Charges are charged as applicable. (Local Rs.200 & Outstation Rs.400)- to be paid by customer to driver for last minute cancellation.
- Guests should pay Parking charges or any other charges, if any as applicable & strictly in cash. Pay these charges only on producing Receipt by Driver.
- GUEST OPTING FOR PLA-CARD FACILITY SHOULD PAY PARKING & OTHER EXPENSES ON ACTUALS AS APPLICABLE (AIRPORT/RLY/BUS/MALLS).
- Luggage is limited to two pieces, each with total dimensions not exceeding 158cms (62inches) and total weight not exceeding 62kgs. Luggage beyond this is not permitted.
- Luggage should be placed strictly in Boot or on Carrier (If available) for Passenger safety. (INDICA & SUV CLASS CARRIER COMPULSORY)
- CANCEL CHARGES APPLICABLE IF TRIP CANCELED 30MINUTES BEFORE PICKUP TIME OR IF VEHICLE REACHES CUSTOMER PICKUP LOCATION – RS. 200/- LOCAL TRIP & RS. 300/- OUTSTATION TRIP.
- Driver & Passenger sitting in the front seat should compulsorily wear SEAT BELTS FOR SAFETY. FOR SAFETY OF YOUR CHILDREN, KINDLY MAKE THEM TO SIT ON REAR SEAT.
- Guests or their children are requested to avoid consuming eatables & fluids except water. KEEP CAR CLEAN FOR NEXT/ALL TRAVELLERS. Please avoid placing feet or footwear on the seats.
- In case our billing system fails due to network issues; collect Manual Trip Receipts at the end of trip for trip amount paid. In these cases, kindly make note of the Odometer readings & time (open & close) for these respective trips.
- Carrying Pets, Animals, persons expired are not allowed inside the vehicles.
- Please check your belongings before releasing vehicle. CelCabs or its Associates are not responsible for any belongings left behind by the Guests.
- Speed Limit should not exceed RTA rules laid by respective sections of roads. In case GUEST feels insecure, call: 60609090/+91 9343135009 / 010 OR SMS.