

DEAR CUSTOMER
PLEASE READ BOTH SIDES OF THIS DOCUMENT.
WEAR YOUR SEAT BELTS FOR SAFETY. NEVER USE
RHS REAR DOOR FOR ENTRY / EXIT.

Mail at: taxi@celcabs.com
OR 0824 - 60 60 909 OR 0820-60 60 909



Proprietary Document

LOCATIONS WITH 7 DIGIT PHONE NOS SHOULD CALL (STD) 60 60 909

ON-CALL TAXI WITH GPS TRACKING - 24/7/365 DAYS - TARIFF IN MANGALORE WITH EFFECT FROM 15-JUN-2011.

AVAILABLE IN BANGALORE-MYSORE-HYDERABAD-PUNE-NAGPUR-MANGALORE-UDUPI-MANIPAL-TRIVANDRUM-ATTINGAL-COCHIN.

LOCAL CITY PICKUP – DROP (TRAVEL/WAITING TIME LIMITED TO 1 HOUR EXCEEDING WILL CONVERT TO 4/40KMS PKG)

| Types of Vehicles (CLASS) | PACKAGE TYPE | Minimum Rate/1HR | PRICE FOR EXTRA KMS & WAITING | | BETWEEN 22:00 hrs TO 06:00 hrs |
|---------------------------|--------------|-------------------|-------------------------------|--|--------------------------------|
| | | | Additional Charge per km | Waiting charge for 1 hr (First 20 Mins free built in S/W) | Night Charges |
| Indica Non AC | N1 | Rs. 150/- (8 Kms) | Rs. 12/- | Rs. 75/- | 50% Extra |
| Indica AC | N2 | Rs. 200/- (8 Kms) | Rs. 14/- | Rs. 85/- | 50% Extra |
| *Indigo/Eco AC | N3 | Rs. 150/- (8 Kms) | Rs. 16/- | Rs. 100/- | 50% Extra |

AIRPORT PICKUP/DROP STARTS FROM 4/40KMS PKG. LOCAL CITY PACKAGE (50% EXTRA NIGHT CHARGES)

| Types of Vehicles (CLASS) | 4hr / 40kms | | 6 hr / 60 Kms | | 8 hr / 80 Kms | | 10 hr / 120 Kms | | ADDL KMS | HRS OF USAGE |
|---------------------------|-------------|-----|---------------|-----|---------------|------|-----------------|------|-----------|--------------|
| | Package | Rs. | Package | Rs. | Package | Rs. | Package | Rs. | | |
| Indica Non AC | C1 | 450 | C2 | 675 | C3 | 900 | CK | 1150 | Rs.12/ Km | Rs.75/ hr. |
| Indica AC | C4 | 550 | C5 | 775 | C6 | 1000 | CL | 1250 | Rs.14/ Km | Rs.85/ hr. |
| *Indigo/Eco AC | C7 | 650 | C8 | 925 | C9 | 1200 | CM | 1500 | Rs.16/ Km | Rs.100/ hr. |

MLR-UDUPI-MANIPAL PKG (1 WAY PKG & 2 WAY PKG - 06:00AM TO 22:00 ON DAY BASIS) (TOLL/TAX/PARKING EXTRA)
IF DRIVEN AFTER 22:00 HOURS TO 6:00 AM DRIVER BHATTA EXTRA @ 150/- FOR INDICA & RS. 200 FOR INDIGO).

| Types of Vehicles (CLASS) | 6hr/60 Kms – UDUPI (25% extra) | | 10hr/120 Kms-UDUPI | | 6hr/70 Kms-MANIPAL | | 10hr/120 Kms-MANIPAL | | ADDL KMS | HRS OF USAGE |
|---------------------------|-----------------------------------|------|--------------------|------|--------------------|------|----------------------|------|-----------|--------------|
| | Package | Rs. | Package | Rs. | Package | Rs. | Package | Rs. | | |
| Indica Non AC | CO | 850 | CP | 1150 | CU | 1000 | CV | 1150 | Rs.12/ Km | Rs.75/ hr. |
| Indica AC | CQ | 975 | CR | 1250 | CW | 1150 | CX | 1250 | Rs.14/ Km | Rs.85/ hr. |
| *Indigo/Eco AC | CS | 1025 | CT | 1950 | CY | 1300 | CZ | 2500 | Rs.16/ Km | Rs.100/ hr. |

Passenger seating capacity not to exceed regulations as mentioned below.

INDICA & INDIGO CLASS: 1 DRV + 4 PASSENGERS

INNOVA/TAVERA/SUMOCCLASS – 1 DRIVER + 6 SEATER OR 1 DRIVER + 7 SEATER (CHECK SEATING WHILE BKG)

WHILE CELCABS OR ITS ASSOCIATES WILL MAKE EVERY EFFORT IN MAINTAINING TIME SCHEDULE REQUIRED BY THE GUESTS, THERE IS EVERY POSSIBILITY OF DELAY OR DEFAULT IN REACHING THE PICKUP OR DROP POINTS OR DESTINATIONS, DUE TO CIRCUMSTANCES BEYOND ITS CONTROL. IN SUCH SITUATIONS, CELCABS OR ITS ASSOCIATES SHALL NOT BE LIABLE FOR ANY CONSEQUENCES INCLUDING ANY DIRECT, INDIRECT OR INCIDENTAL OR CONSEQUENTIAL LOSSES OR DAMAGES ARISING OUT OF SUCH DELAY OR DEFAULT.

FOR Feedback in Mangalore call: 60609090/+919243321150/+919243356418 – Customer Relations (CR) or e-mail: feedback@celcabs.com Visit our Website: www.celcabs.com

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| LONG DISTANCE - MINIMUM BILLING @ 250 KMS PER DAY. | | | TERMS & CONDITIONS FOR LONG DISTANCE PACKAGE VEHICLES SHALL BE BOOKED & DELIVERED AS PER AVAILABILITY. |
|--|--------------|-------------------|--|
| Vehicle Types | Package Type | Charge per km | |
| Indica class Non AC | L1 | Rs. 7/- per km | (1) The Guests should pay all Toll, Inter-City & Inter-State Taxes, other levies, Luggage charges & Driver Bhatta (if any), etc as applicable. (2) This can be entered in BILLING SYSTEM by Driver before printing final bill for settlement of Trip amount (if required). GUESTS ADVISED TO AVOID NIGHT DRIVING FOR SAFETY. (3) *Advance payment for 250 kms should be paid to Driver for Fuel expenses & all other payments. Parking OR ANY OTHER charges along with balance trip amount should be strictly settled in CASH immediately after completion of the Trip. |
| Indica class AC | L2 | Rs. 7.50/- per km | |
| Indigo Class AC | L3 | Rs. 8/- per km | |
| [DAY MEANING = DAY DRIVING 06:00 a.m. to 10:00 pm only]. [NIGHT DRIVING 10:00 PM TO 06:00 AM] | | | |
| INDICA CLASS - DRIV BATHA @ Rs.250/- . INDIGO CLASS – DAY Rs. 175/-, NIGHT RS. 175/- ADDL. | | | |
| INNOVA / SUMO CLASS – DAY @ RS. 200/- & NIGHT @ RS. 200/- ADDL. | | | |

CELCABS USERS PLEASE NOTE:

- GUESTS ARE REQUESTED TO BOOK THE TAXI THROUGH OUR CALL CENTER FOR THEIR OWN SAFETY.
- CHECK WITH CALL CENTRE FR CITY LIMITS. (IF TRIPS EXCEEDS 10TH KM MILE STONE FROM CITYCENTRE, SUCH TRIPS ARE OUTSTATION/PKG).
- INDICA CLASS INCLUDES WAGONR/SANTRO/M800/ALTO, ETC. INDIGO CLASS ECO/ACCENT/TAVERA/IKON/SONALIKA-Rhino/DESIRE/SWIFT (Veh type depends on availability).
- CelCabs Communication & Billing System calculates both Fare & Waiting Time & Night Charges (as applicable).
- If Pickup or Drop is from outside the city limits 25% Extra will be charged on Final bill amount (EXCEEDING 10TH KM MILE STONE FROM CITY CENTRE).
- Once a trip starts for a specific type of service (pickup-drop, A/c, non-A/c or package), no changes shall be accepted during course of the trip. In such situations, ongoing trip has to be terminated & settled before the new service/package is initiated.
- All Payments should be strictly settled in CASH immediately after completion of Trip & collect receipt for the amount paid to the driver - COMPULSORY.
- Cancellation Charges are charged as applicable. Guests should pay Parking charges or any other charges, if any as applicable & strictly in cash on producing Receipt by Driver
- GUEST OPTING FOR PLA-CARD FACILITY SHOULD PAY PARKING & OTHER EXPENSES ON ACTUALS AS APPLICABLE (AIRPORT/RLY/BUS/MALLS).
- Luggage is limited to two pieces, each with total dimensions not exceeding 158cms (62inches) and total weight not exceeding 62kgs. Luggage beyond this is not permitted.
- Luggage should be placed strictly in Boot or on Carrier (If available) for Passenger safety. (INDICA & SUV CLASS CARRIER COMPULSORY)
- CANCEL CHARGES APPLICABLE IF TRIP CANCELED 30MINUTES BEFORE PICKUP TIME OR IF VEHICLE REACHES CUSTOMER PICKUP LOCATION – RS. 200/- LOCAL TRIP & RS. 400/- OUTSTATION TRIP. FR OUTSTATION TRIP, CUSTOMER SHOULD PAY 50% APPROX ADVANCE BEFORE JOURNEY FOR FUEL, ETC.
- Driver & Passenger sitting in the front seat should compulsorily wear SEAT BELTS FOR SAFETY. FOR SAFETY OF YOUR CHILDREN, KINDLY MAKE THEM TO SIT ON REAR SEAT.
- Guests or their children are requested to avoid consuming eatables & fluids except water. KEEP CAR CLEAN FOR NEXT/ALL TRAVELLERS. Please avoid placing feet or footwear on the seats.
- In case our billing system fails due to network issues; our drivers shall issue Printed Manual Receipts at end of each trip against settlement of trip amount. In these cases, kindly make note of the Odometer readings & time (open & close) for these respective trips.
- Carrying Pets, Animals, persons expired are not allowed inside the vehicles.
- Please check your belongings before releasing vehicle. CelCabs or its Associates are not responsible for any belongings left behind by the Guests.
- Speed should as per speed limit set by respective sections of road as laid down by RTA. Incase GUEST feels insecure, call: 60609090/+91 9343135009 / 010 OR SMS.